

September 2022

**MILTON KEYNES 0-19 CHILDREN'S UNIVERSAL HEALTH SERVICES**

School Nursing Service  
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Email: [cnw-tr.0-19adminhub.mk@nhs.net](mailto:cnw-tr.0-19adminhub.mk@nhs.net)

Website: <https://www.mkchildrenshealth.cnwl.nhs.uk>

Tel: 01908 725100

Dear Parent/Carer

### **Introducing the School Nursing Service and Parent Portal**

We would like to introduce ourselves as your School Nursing Service. We work across education and health with the aim of improving the health and wellbeing of children and young people. The School Nursing Service are now using the **School Health Parent Portal**, an electronic method to communicate health information and results letters. In order to view your child's results, you will firstly need to register for a parent portal account.

In the portal you will find information about the National Child Measurement Programme (NCMP), as well as in the accompanying letter from Milton Keynes Council. If you do not want your child to be screened there will be an opportunity for you to opt out once registered on the portal, otherwise we will assume you are happy for your child to be screened.

Please take a few minutes to read through the information provided. This will give you a clearer understanding of what it is we aim to deliver.

### **What do I need to do?**

1. Click the link below, this will take you to the registration landing page
  2. Register for a school health parent portal account, using just an email
  3. Check your email inbox to create a password. It's important that you keep hold of your Username and password for future logins
  4. Log into the portal to register your child's details and sign up for receiving feedback.
- (Please note, the portal does not work with internet explorer)

Click on this link to register. You will be given the opportunity to opt out should you wish to.

<https://app.schoolscreener.com/Portal/#/CNWLMK/p/MK147/110369>

If you do not have access to a digital device you can ring the School Nursing Service on 01908 725100 to opt out.

For further information please contact the team using the details above.

**Who are we and what do we do?**

Your School Nursing Service is a team of qualified School Nurses, Registered Nurses, and Health Care Assistants. We are able to support children and young people with the following:

- Healthy lifestyle; including weight and healthy eating
- Body changes, puberty and hygiene
- Support and advice regarding health conditions such as asthma and anaphylaxis
- Anxiety at home or at school / low level emotional well being
- Bullying
- Behaviour concerns
- Poor sleeping patterns
- Concerns regarding vision and hearing
- Bedwetting / Continence issues
- Information regarding smoking, alcohol and drugs
- Relationships and sexual health
- Information about immunisations
- Information about other services and where necessary, referring / signposting to other health professionals or services.

Other services and support from the School Nursing Service includes:

- ChatHealth which is a confidential text messaging service for young people aged 11-19 to get advice and support about health-related issues. The service is open Monday – Friday, 9.00am – 4.30pm, excluding bank holidays. The text number is 07480 635517. Click on the link to find out more: [www.mkchildrenshealth.cnwl.nhs.uk/chathealth/](http://www.mkchildrenshealth.cnwl.nhs.uk/chathealth/)
- Hearing and vision screening for Reception Year children
- Height and weight measurements in Reception and Year 6, as part of the National Child Measurement Programme
- Referrals to other health professionals and services
- Support for education staff when a child has a health condition

The School Nursing Service needs to collect certain information about children in the schools in order to provide a service which meets the needs of your child.

Any information you give us is treated confidentially and is held securely. The information is used to plan and provide care and support for your child and will not be shared with the school or other children. If you do not wish to share any information with us, please let us know by opting out of the NCMP, this opt out ensures that we do not see your child for screening and any information will not be shared or used with other services.

All information held by the School Nursing Service will only be shared with your consent or where there is another legal basis for sharing. More information is available in the Privacy Notice which can be accessed here: <https://www.cnwl.nhs.uk/patients-and-carers/your-information>

Yours sincerely  
Milton Keynes School Nursing Service